IN THE CLAIMS

Please amend the claims as follows:

Claim 1 (Currently Amended): A plug-in, for use with a standard network management software, that discovers all devices on a network and that stores information about the discovered devices in a database, the network being connected to a remote monitoring center, comprising:

a first computer control configured to access the database <u>through the standard</u> <u>network management software</u>, and independent of control from the remote monitoring center, and to identify network devices from the database;

a second computer control configured to determine through the standard network management software, and independent of control from the remote monitoring center, if the identified network devices belong to a selected group of network devices;

a third computer control configured to poll through the standard network management software, and independent of control from the remote monitoring center, the selected group of network devices for information; and

a fourth computer code configured to report through the standard network

management software, and independent of control from the remote monitoring center, results

of the polling to the remote monitoring center.

Claim 2 (Previously Presented): A plug-in according to claim 1, further comprising:

a fifth computer control configured to utilize the information from the polled selected group of network devices to set predetermined properties for at least one of the selected group of network devices.

Claim 3 (Previously Presented): A plug-in according to claim 1, further comprising:

a fifth computer control configured to determine error conditions in the selected group of network devices from the information from the polled selected group of network devices.

Claim 4 (Previously Presented): A plug-in according to claim 3, wherein the fourth computer control is configured to report at least one of the error conditions to the remote monitoring center by an e-mail message.

Claim 5 (Previously Presented): A plug-in according to claim 4, wherein the fourth computer control is further configured to report at least a first error condition substantially as the first error condition occurs, and to report at least a second error condition if the second error condition persists for a predetermined period of time.

Claim 6 (Previously Presented): A plug-in according to claim 5, wherein the second to fifth computer controls are repeated for all devices within the selected group of network devices at every one of poll cycles.

Claim 7 (Original): A plug-in according to claim 1, wherein the standard network management software is HP Open ViewTM.

Claim 8 (Previously Presented): A plug-in according to claim 1, wherein the selected group of network devices are all the network devices on the network discovered to be manufactured by a same manufacturer.

Claim 9 (Previously Presented): A plug-in according to claim 4, wherein fourth computer control is further configured to encrypt the e-mail message.

Claim 10 (Currently Amended): A plug-in, for use with a standard network management software, that discovers all devices on the network and that stores information about the discovered devices in a database, the network being connected to a remote monitoring center, comprising:

first computer code means for accessing the database through the standard network management software, and independent of control from the remote monitoring center, and for identifying network devices from the database;

a second computer control configured to determine through the standard network management software, and independent of control from the remote monitoring center, if the identified network devices belong to a selected group of network devices;

third computer code means for polling through the standard network management software, and independent of control from the remote monitoring center, the selected group of network devices for information; and

a fourth computer code configured to report through the standard network

management software, and independent of control from the remote monitoring center, results

of the polling to the remote monitoring center.

Claim 11 (Previously Presented): A plug-in according to claim 10, further comprising:

fifth computer control means for utilizing the information from the polled selected group of network devices to set predetermined properties for at least one of the selected group of network devices.

Claim 12 (Previously Presented): A plug-in according to claim 10, further comprising:

fifth computer control means for determining error conditions in the selected group of network devices from the information from the polled selected group of network devices.

Claim 13 (Previously Presented): A plug-in according to claim 12, wherein the fourth computer control means for reporting at least one of the error conditions to the remote monitoring center by an e-mail message.

Claim 14 (Previously Presented): A plug-in according to claim 13, wherein the fourth computer control means further reports at least a first error condition substantially as the first error condition occurs, and reports at least a second error condition if the second error condition persists for a predetermined period of time.

Claim 15 (Previously Presented): A plug-in according to claim 14, wherein the second to fifth computer control means are repeated for all devices within the selected group of network devices at every one of poll cycles.

Claim 16 (Original): A plug-in according to claim 10, wherein the standard network management software is HP Open ViewTM.

Claim 17 (Previously Presented): A plug-in according to claim 10, wherein the selected group of network devices are all the network devices on the network discovered to be manufactured by a same manufacturer.

Claim 18 (Previously Presented): A plug-in according to claim 13, wherein fourth computer control means further encrypts the e-mail message.

Claim 19 (Currently Amended): A process for monitoring network devices on a network, the network being connected to a remote monitoring center, comprising:

installing a plug-in, for use with a standard network management software, that discovers all network devices on the network and that stores information about the discovered devices in a database, the plug-in comprising:

a first computer control configured to access the database <u>through the standard</u> <u>network management software</u>, <u>and</u> independent of control from the remote monitoring center, and to identify network devices from the database;

a second computer control configured to determine through the standard network management software, and independent of control from the remote monitoring center, if the identified network devices belong to a selected group of network devices;

a third computer control configured to poll through the standard network management software, and independent of control from the remote monitoring center, the selected group of network devices for information; and

a fourth computer code configured to report through the standard network

management software, and independent of control from the remote monitoring center, results

of the polling to the remote monitoring center.

Claim 20 (Previously Presented): A process according to claim 19, further comprising:

a fifth computer control configured to utilize the information from the polled selected group of network devices to set predetermined properties for at least one of the selected group of network devices.

Claim 21 (Previously Presented): A process according to claim 19, further comprising:

a fifth computer control configured to determine error conditions in the first set of network devices from the information from the polled first set of network devices.

Claim 22 (Previously Presented): A process according to claim 21, wherein the fourth computer control configured to report at least one of the error conditions to a device management facility by an e-mail message.

Claim 23 (Previously Presented): A process according to claim 22, wherein the fourth computer control is further configured to report at least a first error condition substantially as the first error condition occurs, and to report at least a second error condition if the second error condition persists for a predetermined period of time.

Claim 24 (Previously Presented): A process according to claim 23, wherein the second to fifth computer controls are repeated for all devices within the selected group of network devices at every one of poll cycles.

Claim 25 (Original): A process according to claim 19, wherein the standard network management software is HP Open ViewTM.

Claim 26 (Previously Presented): A process according to claim 19, wherein the selected group of network devices are all the network devices on the network discovered to be manufactured by a same manufacturer.

Claim 27 (Previously Presented): A process according to claim 22, wherein fourth computer control is further configured to encrypt the e-mail message.